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NO. 9626—P. 1/2 #15

Attorney Docket: 02324-019001

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Applicant : Luis Ortiz et al.	Art Unit : 2666
Serial No. : 09/267,178	
Filed : March 12, 1999	FACSIMILE COMMUNICATION
Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE PLATFORMS TO PROVIDE TELEPHONY SERVICES	

Sir:

Attached is an agenda for telephone interview.

Respectfully submitted,

Date: January 22, 2004

Rex I. Huang
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NO. 9626 P. 2/2

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Agenda for telephone interview:

1. The Coile and Terry references and the limitation of claim 7 that says "service modules configured to manipulate resources to facilitate the performance of computer telephony services for other service modules, wherein communication among the service modules uses message packets having a common protocol."
2. The Coile and Terry references and the limitation of claim 1 that says "service modules residing on each of the platforms, wherein the service modules manipulate the resources according to platform-dependent protocols to facilitate performance of the computer telephony services for other service modules, and communication among the service modules using message packets having a common, platform-independent protocol."